

What kind of technical support do you offer?

In the unlikely event that you experience technical problems, trained staff will respond within three hours or less (7:30am - 9pm MST).

What are my computer system requirements?

ActivityEngine runs via the Internet—not your local computer. As a result, any computer with an up-to-date operating system will work. All you need is 1) a Web browser e.g. Internet Explorer and 2) Adobe Acrobat Reader (both are free to download).

What kind of Internet connection do I need?

While high-speed Internet access is recommended, ActivityEngine works well with 56K dial-up and satellite connections. The reliability and quality of your connection is actually more important than the speed of your connection.

faq

What happens if I cannot access ActivityEngine?

Computer problems: We

recommend that you have a second computer that can be used to access the Internet. Since ActivityEngine does not actually run on your computers, no information will be lost if your primary computer experiences problems.

Internet problems: We recommend that you set-up an alternate method of connecting to the Internet such as a dial-up Internet access account.

Will I need to redesign my website?

There is no need to redesign your website to use ActivityEngine. You simply need to add a link to the booking engine which can easily be done by your Web designer.

The Internet is great, but I still want to take bookings over the telephone or in person. How does this work with ActivityEngine?

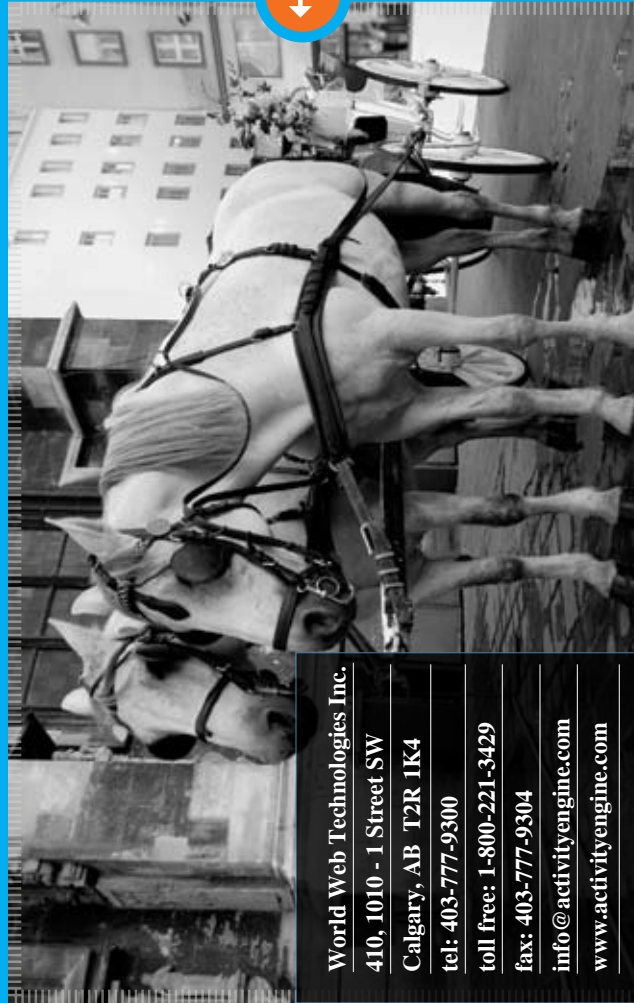
Bookings can be manually entered into the system so you can track all of your availability in one place. You simply type the information you normally take from customers into a straightforward Web-based form. If you need to send a confirmation to your customers by mail, it's easy to print off receipts within ActivityEngine.

How will my customers know that the booking process is safe?

The booking process is protected using encryption ensuring data is scrambled as it is being transmitted over the Internet. Your customers will easily be able to tell that they are on a secure website by looking for the padlock icon on the status bar of their Web browser.

We are extremely satisfied with ActivityEngine from World Web Technologies. Our holiday carriage rides in Dallas are a huge event and we needed a new way to make the reservations for our customers. ActivityEngine is a perfect match for us. The system is easy to navigate and is very reliable. We are still discovering all that it can do! We are very delighted with ActivityEngine!

—John & Jamie Jaksch
www.threejayscarriages.com



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ACTIVITYENGINE™
WEB-BASED BUSINESS PLATFORM



1.800.221.3429
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To Book a Free Demonstration Call
1-800-221-3429



This past season was our first using ActivityEngine for sales of our Celebration Ticket Pack. We were extremely impressed with how easy and user friendly this program has been for this promotion. By having this system in place it not only saved us hundreds of labour hours but it allowed us to triple our sales of Celebration Tickets over a one season period. We cannot say enough about this system, and how it has changed our processes at Calaway Park for the better. Thank you World Web Technologies! Keep up the great work!

— Bob Williams
 www.calawaypark.com

WELCOME TO ACTIVITYENGINE™

ActivityEngine is a Web-based business platform for tour operators and travel consolidators. In addition to a flexible and powerful online reservation system, ActivityEngine boasts all the accounting and shopping cart tools needed to manage your business online.

Any type of product with scheduled availability fits into ActivityEngine. Our growing list of clients offer an array of tours, packages, lessons and rentals including:

- Boat & Rafting Tours
- Helicopter Flights
- Motorcoach Tours
- Ski Schools
- FIT Tours
- Conference Housing

Simple Setup

ActivityEngine runs via the Internet, much like Web-based email clients Gmail and Hotmail. As a result, there is no need to buy expensive computer hardware or endure a complicated software installation process. System upgrades are seamlessly integrated at no extra cost, giving you access to the most up-to-date software at all times.

Online Reservations

Simplify the booking process for you and your clients by offering reservations from your website. The system, whose appearance can adopt your website's current look and feel, performs three primary functions:

1. Displays inventory availability
2. Calculates costs of products/services sold
3. Completes secure online transactions

Set-up Fee	Yearly Transactions	Yearly Fee
\$1500	0-999	\$2000
	1000+	Contact Us

Accounting

Track invoices, manage accounts and control taxes and levies with ease. The ActivityEngine accounting suite keeps a database of customers that can be exported for marketing initiatives.

Corporate Accounts

Enjoy the flexibility of offering special rates and discounts to preferred clients and partners.

Online IATA and Affiliate Bookings

Allow affiliates and travel agents to book your inventory, with ActivityEngine automatically calculating commissions owed.

Shopping Cart

Combine activities and products with ease, allowing for a tailor-made itinerary. A streamlined process means customers only have to enter their personal details once.

Reports

Analyse business performance by generating comprehensive booking and sales reports in seconds.

Automatic Data Backup

All of your data is stored on secure servers in a state-of-the-art data centre. Our redundant Internet connection ensures you will have access to your important information at all times.

Remote Access

ActivityEngine gives you the freedom to manage your business on the road and easily share information with your staff, investors or partners in real time.

ActivityEngine™ Lite

Just looking for an online booking engine? No problem. ActivityEngine's popular booking system can be purchased as a stand-alone product. ActivityEngine Lite is a great option for tour operators who need a flexible online reservation system without an integrated accounting system or shopping cart software.

Set-up Fee	Yearly Online Bookings	Yearly Fee
\$299	0-99	\$500
	100-299	\$750
	300-799	\$1000
	800+	Contact Us

